



1850 West Oklahoma / P.O. Box 368 / Ulysses, Kansas 67880 / (620) 356-1211

Ross L. Miller
Chief Financial Officer
Texas Meter and Device Company

Mr. Miller,

Pioneer Electric Cooperative would like to extend its gratitude for your company's help with our AMI deployment project. We could not be happier with the results of the efforts of everyone involved. Your personnel are commendable, helping us to finish our project well ahead of our scheduled completion date.

The meter technicians were responsible, courteous, knowledgeable and motivated. I enjoyed working with them. The foreman, Mo, kept everything running safely and expeditiously.

The level of courtesy and professionalism we experienced from Data System Operations was unparalleled. Their efforts made our jobs much easier and worry-free.

Our project management contact, Elmar, was always available to answer any questions or concerns we had. It was nice to know that he was always keeping a watchful eye on the project.

Again, we thank you for doing this difficult job and doing it very well. We will definitely keep you on speed dial for our next project.

Sincerely,

Kristen Hampton
AMI Technician
Pioneer Electric Cooperative

