

# TMD News Release

## TMD completes the installation of Elster Solutions Energy Axis System for the City of Georgetown Texas.

Texas Meter & Device (TMD), an unparalleled provider of utility and AMI services has successfully completed the upgrade for The City of Georgetown Texas (AMI) Advanced Metering Infrastructure for electric and water.

“Georgetown Utility Systems (GUS) decided to upgrade the current automated meter reading (AMR) system in order to enhance the focus on customer service and utility efficiencies”, said Glenn Dishong, Utility Director for GUS. He also added “TMD was chosen by GUS and Elster Solutions (technology vendor) to complete the electric and water exchanges because of their experience in metering and success in large-scale rollouts”

TMD provides complete installation services utilizing a core group of meter technicians, supervisors and project managers with a strategy to contribute to the local community by hiring and training local personnel on the safe process of exchanging electric and water meters. TMD utilized “IMPACT” a work order management software provided by IMEQ Corporation to streamline the exchange process and ensure the data captured by TMD’s technicians was accurate and interfaced with the GUS Customer Information System (CIS). “TMD demonstrated their expertise and knowledge for the mass deployment of electric and water systems. They worked very closely with us to keep all informed of their status and field conditions” said Mike Babin, Project Manager and Deputy Director of Utilities for GUS. He added, “This allowed our GUS employees to focus on the day to day aspects of running a utility, while TMD safely completed the project on schedule”

Leticia Zavala, Customer Care Manager for GUS, stated “The data management process from the new meters offer features that will enable GUS customers to view their electrical and water consumption and to make informed decisions regarding their electric and water usage. Ms. Zavala added, “The meter information will provide GUS with important grid diagnostics that will not only help improve the end user’s experience, but provide power quality data, manage outages efficiently and enable GUS to optimize their water and electrical systems.

### **About Texas Meter & Device (TMD)**

For over seventy-five years, Texas Meter & Device has provided utility products and services to Investor Owned Utilities (IOU), Municipalities, and Cooperatives. TMD AMI Division’s core expertise is the installation, project management, and safe exchange of electric and water meters. TMD also manages mass deployment of gas retrofits and AMI Networks. As a products and services oriented company, TMD understands the strategic planning necessary to make large-scale rollouts successful.

Visit Texas Meter & Device at <http://www.texasmeter.com>

### **About The City of Georgetown, Texas**

The City of Georgetown Utility Systems, located in the heart of Texas, provides electric and water to over 48,000 residential and commercial customers.

GUS distributes power to The City of Georgetown homes and businesses. Their service territory covers over 41 square miles and has approximately 176 miles of overhead and 87 miles of underground electric lines. To service our community’s estimated population of over 52,000, we use approximately 25,000 electric meters, over 5,000 distribution transformers and five substations.

The Water Services Utility provides water, wastewater, and reuse irrigation service to its customers in and around the Georgetown area. The utility is a stand-alone enterprise that derives its revenue solely from its service rates and tap fees, without any support from city taxes.

As the sole owner of the utilities, the City receives dividends in the form of a franchise fee and return on investment. These utility dividends provide income to the City’s general fund that would otherwise have to be replaced by additional tax revenue. Efficient GUS operations help keep Georgetown property taxes low.